CMMS+ Feature Description

Feature Description		Software Editions			
Asset & Work Management		Basic	Professional	Premium	Enterprise
Asset management	Effortlessly manage every aspect of your assets to improve decision-making and operational efficiency: • **Comprehensive Asset Insights**: Track asset performance, cost of ownership, location, and failure history to make informed decisions. • **Detailed Attributes**: Monitor unique asset details, criticality, linked assets, and components. • **Customization & Categorization**: Utilize up to 65 user-definable fields and a second level of categorization through Asset Class designations. • **Intuitive Hierarchy**: Support for multi-level asset hierarchy with drag-and-drop functionality for easy updates. • **Historical Data & Valuation**: Keep a complete history of condition, status, maintenance, and performance, including manufacturer, O&M, and safety documentation.	✔	✔	✔	✔
Work management	Streamline your workflows with powerful tools designed to maximize productivity: • **Customizable Templates**: Tailor work order field names and add many user-defined fields. • **Effortless Scheduling**: Create and manage schedules with drag-and-drop calendar functionality.	✔	✔	✔	✔

	• **KPI Tracking**: Monitor industry-standard KPIs, such as MTTR, MTBF, and MTBR, to drive improvement. • **Rich Procedures**: Develop milestone-driven, content-rich task lists and procedures. • **Integrated Notifications**: Benefit from continuous learning utilities, reminders, and automated alerts.				
Data collection	Optimize decision-making through detailed data collection tools: • **Flexible Data Input**: Build task plans to collect information, including numeric, text, date, and image-based inputs. • **Real-Time Updates**: Seamlessly update asset information with workflow rules triggered by collected data. • **Dynamic Action Branching**: Enable context-sensitive actions and procedure variations. • **Validation & Reporting**: Set warning thresholds, validate input data, and maintain a collection history for detailed reporting.	☒	✔	✔	✔
Mobile workforce	Empower technicians to stay productive in the field, whether connected or offline: • **Disconnected & Standard Modes**: Use the mobile app or web application on iPhone, iPad, and Android devices. • **Key Mobile Features**: Create and complete work orders, track time, assess asset conditions, and view real-time equipment status. • **Offline Capabilities**: Ensure uninterrupted work without relying on an internet connection.	✔	✔	✔	✔
Operator UI	Simplify daily maintenance tasks for machine operators:	✔	✔	✔	✔

	• **Focused Interface**: Designed for routine tasks such as inspections and checklists, without requiring work orders. • **Streamlined Workflow**: A user-friendly interface tailored for operator-level maintenance activities.				
OEE utility	Gain actionable insights with real-time Overall Equipment Effectiveness (OEE) metrics: • **Advanced Analytics**: Leverage machine tags and operator inputs for precise OEE calculations. • **Operational Excellence**: Address maintenance needs proactively to boost productivity and minimize downtime.	☒	☒	☒	✔
Facility view	Visualize and manage your facility or production line with ease: • **Interactive Mapping**: Create an interactive facility map to track assets, view real-time statuses, and manage critical equipment. • **Real-Time Data**: Display live asset conditions, tag data, and work order statuses. • **On-Click Actions**: Generate work orders and service requests directly from the facility view.	☒	✔	✔	✔
Risk management	Mitigate risks and extend asset lifespans with advanced tracking tools: • **Risk Assessment Matrix**: Evaluate asset importance and consequences of failure using a clear matrix. • **Asset Life Cycle Management**: Track asset reliability, condition, criticality, and financial factors like total cost of ownership and depreciation. • **Predictive Insights**: Utilize Weibull curves and granular data for probability of failure assessments.	☒	☒	☒	✔

		Basic	Professional	Premium	Enterprise
	• **Capital Planning**: Forecast multi-year investment needs for asset renewal with precision.				
Inventory Control & Item Tracking		**Basic**	**Professional**	**Premium**	**Enterprise**
Inventory Usage	Track inventory and parts costs, used on work orders	✔	✔	✔	✔
Inventory & stockroom management	Stay organized and efficient by managing all spare parts and critical inventory with ease: • **Inventory Control**: Track spare parts using barcode, QR Code, or RFID technology. • **Customizable Templates**: Use item type templates for unique master data models. • **Issue, Rent, or Loan**: Easily manage the movement of inventory, whether issuing, renting, or loaning items. • **Multi-Location Support**: Manage inventory across multiple stockrooms with seamless transfer capabilities. • **User-Defined Fields**: Customize up to 12 fields to suit your inventory needs. • **Valuation Methods**: Support for various methods, including Standard, Last, Average, and FIFO. • **Tracking & Re-Ordering**: Monitor where items are used and issued, with powerful inventory count scheduling and on-the-fly re-ordering options.	☒	✔	✔	✔
Purchase management	Simplify your procurement process and maintain a robust vendor management system: • **Vendor Tracking:** Build a comprehensive vendor list with tracking for performance, blanket POs, and more. • **Re-Order Alerts:** Set triggers and notifications for low stock to prevent downtime.	☒	✔	✔	✔

		Basic	Professional	Premium	Enterprise
	• **Flexible Purchase Options:** Directly create purchase orders or requisitions, with line-item-level tax and GL account support. • **Non-PO Replenishment:** Streamline inventory restocking without requiring purchase orders.				
Advanced Inventory Control	Take your inventory management to the next level with advanced tracking tools: • **Kitting Functionality**: Build kits or Bills of Materials (BOM) for specific purposes and store them as inventory items. • **Serialized Item Tracking**: Assign unique IDs to critical tools and components, tracking them from acquisition to end-of-life. • **Lifecycle Actions**: Remove or rotate items for calibration or rebuild through vendor POs or internal work orders. • **Accurate Valuation**: Track item valuations, including new, salvage, and rebuilt conditions. .	☒	☒	✓	✓
External Systems Integration		**Basic**	**Professional**	**Premium**	**Enterprise**
Telematics interface	Leverage real-time fleet data to drive maintenance efficiency: • **Fleet Integration**: Seamlessly integrate with fleet telematics and fuel systems. • **Action Triggers**: Automate actions based on mileage, operating hours, or engine conditions.	☒	☒	✓	✓
Machine Condition Monitoring	Harness IoT-enabled sensors and control systems for proactive maintenance: • **Real-Time Integration**: Connect with IoT sensors and industrial control systems for condition-based monitoring.	☒	☒	✓	✓

		Basic	Professional	Premium	Enterprise
	• **Protocol Support**: Compatible with industry-standard protocols like OPC, MQTT, and BACnet.				
GIS interface	Visualize your assets and work orders geographically for enhanced decision-making: • **Mapping Integration**: Incorporate ESRI ArcGIS mapping to view assets and work orders on a geographic interface.	☒	☒	✓	✓
Business system integration	Seamlessly connect your CMMS to other business-critical systems: • **Approval Rules**: Configure approval workflows for purchase and work requisitions based on customizable criteria. • **Notifications & Escalations**: Create event-driven notification rules and escalation routes for better oversight.	☒	☒	✓	✓
eCommerce interface	• **eCommerce Platforms**: Integrate with eCommerce and eProcurement systems for streamlined purchasing.	☒	☒	✓	✓
SAP / Oracle ERP integration	• **ERP Integration**: Interface with industry-standard ERP systems like SAP and Oracle.	☒	☒	☒	✓
Compliance		Basic	Professional	Premium	Enterprise
Approval & notification workflow	Streamline processes with advanced approval and notification configurations: • **Approval Rules**: Create customized rules and routes for purchase and work requisitions using any combination of criteria. • **Event-Driven Notifications**: Set up rules for alerts based on events, status changes, or	☒	☒	✓	✓

		Basic	Professional	Premium	Enterprise
	elapsed time, including escalations to ensure prompt attention.				
HR management	Optimize workforce utilization and ensure compliance: • **Skill Tracking**: Monitor team skills, certifications, availability, and capacity to align resources with operational needs.	☒	☒	✓	✓
Customer billing **(higher ed only)**	Simplify customer chargebacks and financial management: • **Billing Entities**: Create customer records for accurate billing and chargeback purposes, ensuring transparent financial tracking.	☒	☒	✓	✓
Requisition & incident entry	Enable seamless submission and tracking of requests: • **Request Management:** Easily create work requests, item requests, and configure incident reporting for streamlined communication and resolution.	☒	✓	✓	✓
Project tracking	Stay on top of milestones and deliverables: • **Task Management**: Utilize an easy-to-use tool for tracking tasks and milestones, ensuring projects stay on schedule.	☒	☒	☒	✓
Advanced Feature Sets		**Basic**	**Professional**	**Premium**	**Enterprise**
Application configurator	Customize the system to meet your organization's unique needs: • **Configuration Flexibility**: Configure nomenclature, attributes for asset types, work types, inventory types, and role-based dashboards with the right privileges.	✓	✓	✓	✓

Data export/import utility	Efficiently manage master data records: • **Excel Integration**: Use Excel templates for importing and mass-updating data with built-in validation and integrity checks.	✓	✓	✓	✓
Email & push notifications	Stay informed with automated communication: • **Event-Driven Messaging**: Set up automatic email and SMS notifications across the CMMS+ platform for critical updates and reminders.	✓	✓	✓	✓
Forms & document management	Keep your documentation organized and accessible: • **File Attachments**: Attach files of any type to master records for quick reference and compliance.	✓	✓	✓	✓
Self-serve dashboards	Empower users with customizable insights: • **Customizable KPIs**: Configure dashboards to display relevant KPIs, reports, and action grids based on user roles and preferences.	✓	✓	✓	✓
Self-serve reporting & charting	Easily tailor reports and visualizations: • **Report Customization**: Modify standard reports by editing filters, displayed fields, schedules, and placements on user homepages.	✓	✓	✓	✓
Transaction & activity log	Maintain accountability with detailed logging:	✓	✓	✓	✓

Feature	Description				
	• **Activity Tracking**: Log all edits to master records and user login activities with date/time stamps for full transparency.				
Active directory integration	Simplify user management and access: • **AD/LDAP Support**: Enable password management and user validation through Active Directory.	☒	☒	✔	✔
Single sign-on	Enhance security and simplify access: • **SSO Support**: Integrate with SAML 2.0, Azure AD, and ADFS, with CMMS+ recognizing AD profiles for user role creation.	☒	☒	☒	✔
Multi-site support	Ensure operational clarity for large organizations: **Distinct Configurations**: Support separate application configurations for sites, divisions, or top-level entities within an organization.	☒	✔	✔	✔
Multi-currency	Enables the system to handle purchase and receive transactions, and associated exchange rates, in various currencies. • LLumin supports a **comprehensive list of currencies**. With multi-currency support, a firm can procure in each supplier's currency and then apply an on-hand valuation of the items received in the currency of the location received into. CMMS+ also supports exchange rate and currency conversion updates via API calls.	☒	☒	☒	✔
Multi-lingual	Accommodate global teams with language customization:	☒	☒	✔	✔

		Basic	Professional	Premium	Enterprise
	• **User-Specific Language**: Enable personalized language settings for labels, menus, and field names within CMMS+.				
Multi-lingual Plus	Accommodate global teams with advanced language customization: • Extend **personalized languages** to include application data.	☒	☒	☒	✓
Mirrored SQL Reporting Database	Your data, your way. • Receive a nightly copy of your reporting database • To be sued with tools of your choice	☒	☒	☒	✓
Customer Support		**Basic**	**Professional**	**Premium**	**Enterprise**
Unlimited updates and upgrades	Stay ahead with continuous improvements: • **Seamless Enhancements**: Benefit from all feature and maintenance releases at no additional cost, ensuring your system stays up-to-date with the latest innovations.	✓	✓	✓	✓
Dedicated customer success manager	Personalized support for your success: • **Tailored Guidance**: Work closely with a dedicated success manager who will understand your specific use of LLumin and help you achieve continued success with best practices and expert recommendations.	✓	✓	✓	✓
Unlimited access to the support portal	A wealth of resources at your fingertips: • **Comprehensive Library**: Access detailed how-to guides and instructional videos on LLumin's features.	✓	✓	✓	✓

	• **Ticket Management**: Submit support requests, monitor ticket statuses, and stay informed about issue resolution.				
Unlimited email & phone support	Reliable assistance when you need it: • **Direct Communication**: Contact our support team via email or phone with any questions or concerns, ensuring quick and effective responses.	✓	✓	✓	✓
Customer on-premises install	Flexibility for IT-savvy organizations: • **Custom Hosting**: For customers with their own datacenter or IT resources, LLumin can be installed and operated within your own environment, giving you greater control over your data and systems.	☒	☒	☒	✓
FDA software validation	Compliance for regulated industries: • **Validation Support**: LLumin offers features and documentation to help customers meet FDA requirements for software validation, ideal for industries like pharmaceuticals and healthcare.	☒	☒	☒	✓
Sandbox instance	A safe space for testing and training: • **Enterprise Flexibility**: Enterprise customers can access an additional LLumin instance for experimentation, testing, and training without affecting live operations.	☒	☒	☒	✓